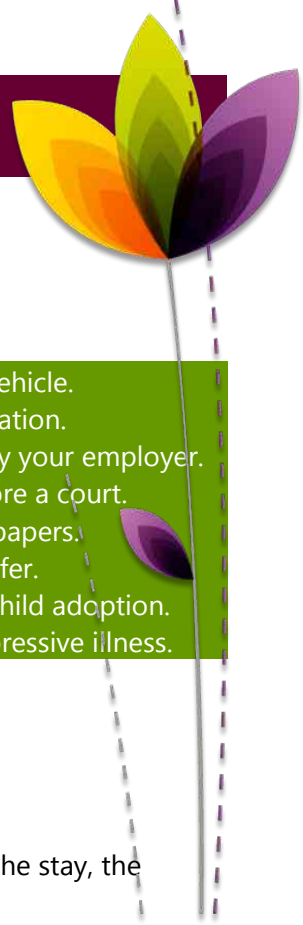




CANCELLATION GUARANTEE



Rate: 3% of the total stay (total amount excluding tourist tax) with a minimum of 12 €.

DEDUCTIBLE GUARANTEES

- Covid cases, containment or border closures
- Death or temporary or permanent disability.
- Serious material damage to your residence.
 - Pregnancy complications.
 - Your summons for an organ transplant.
- An accident or breakdown in your means of transport.
 - Economic redundancy.
 - Getting a job, paid internship.
- Serious damage to your vehicle.
- A vaccination contraindication.
- Modification of your paid holidays by your employer.
- Your summons to appear before a court.
- The theft of your identity papers.
- Your professional transfer.
- You have been summoned for a child adoption.
- Your psychological, mental or depressive illness.

★ IN THE EVENT OF CANCELLATION OF THE STAY, REASON COVID:

We will reimburse you the totality of the fees paid, within 48 hours.

★ IN CASE OF CANCELLATION OF YOUR STAY BEFORE YOUR ARRIVAL AT THE CAMPSITE:

We will reimburse the amount of the fees paid, minus the deductible: 10% of the total amount of the stay, the cancellation guarantee and the booking fees.

★ IN CASE OF INTERRUPTION OF STAY :

Reimbursement of costs paid on a pro rata basis (excluding booking fees and cancellation guarantee) less the excess: 10% of the total amount of the stay, cancellation guarantee and booking fees.

WHAT TO DO IN CASE OF CANCELLATION?

- 1. Notify** the campsite of your withdrawal as soon as a guaranteed event occurs that prevents your departure.
- 2. Declare** the claim **within 5 working days** or when you are aware of it and **send** proof of the claim:

📧 By e-mail contact@camping-garrigon.com

After this period, if we suffer damage as a result of the late declaration, you lose any right to compensation.

IN CASE OF EARLY RETURN FOR MEDICAL REASONS

- 1. Notify the campsite and obtain medical advice:** Assistance service through your card bank, or housing contract, or car contract...
- 2. Declare the claim at the reception desk** for validation of the "Interruption of stay" cover.

📧 By e-mail à contact@camping-garrigon.com

IN THE EVENT OF EARLY RETURN FOR CAUSE

- In order to attend the funeral, following a death*.
 - Serious material damage (more than 50%) to your residence, secondary or business premises*.
- 2. Declare the claim at the reception desk** for validation of the "**Interruption of stay**" cover.

📧 By e-mail à contact@camping-garrigon.com

We will provide you with the necessary information to make your claim and it will be your responsibility to provide us with any document and information that will allow us to justify the reason for your cancellation and to evaluate the amount of your compensation. If the reason for your cancellation is medical, you may, if you wish, communicate the medical elements, under confidential cover, to the attention of the manager.

THE GENERAL CONDITIONS OF THE CANCELLATION GUARANTEE

GUARANTEED EVENTS IN CASE OF CANCELLATION

Cancellation, notified before your departure, must be due to the occurrence, after the insurance has been taken out, of one of the following events that formally prevent your departure.

1. COVID REASON :

- One of the persons present at the contract is a Covid case, contact case...
- Confinement within your country or France
- Closing borders

2. A temporary or permanent disability of :

- yourself, your de jure or de facto spouse, your ascendants or descendants and those of your spouse,
- your brothers, sisters, brothers-in-law, sisters-in-law, sons-in-law, daughters-in-law, fathers-in-law, mothers-in-law, legal guardian and the person under your guardianship,
- your professional replacement, designated at the time of subscription of this contract,
- the person designated at the time of subscription of this contract, responsible, during your trip, for looking after or accompanying on the trip your minor children or the disabled person living under your roof,
- another member of your family, provided that you are hospitalised for more than 48 hours, directly consecutively:
- to an illness or accident,
- the consequences, after-effects, complications or aggravation of an illness or accident that was noted prior to booking your trip.
- complications of pregnancy up to the 28th week,

It is up to the insured to prove all the elements constituting temporary incapacity or permanent incapacity as defined in this contract. If you are unable to establish by these, the occurrence at the time of cancellation of the temporary or permanent incapacity, we may refuse your application.

3. The death of :

- yourself, your de jure or de facto spouse, your ascendants or descendants.
- your brothers, sisters, brothers-in-law, sisters-in-law, sons-in-law, daughters-in-law, fathers-in-law, mothers-in-law, legal guardian, as well as the person under your guardianship,
- your professional replacement, designated at the time of subscription of this contract,
- the person designated at the time of subscription of this contract, responsible, during your trip, for looking after or accompanying on the trip your minor children or the disabled person living under your roof,
- another member of your family.

4. Serious material damage as a result of :

- a burglary,
 - a fire,
 - water damage,
 - a climatic event,
- requiring your presence on site on the day of your departure, for the implementation of protective measures and administrative procedures, and reaching more than 50%:
- your main or secondary residence,
 - your business premises if you are a craftsman, trader, company director or if you are a self-employed person.

5. Your invitation to attend an organ transplant during your stay.

6. Serious damage to your vehicle occurring in the 48 hours prior to your departure, insofar as it can no longer be used to get to your final place of stay.

7. An accident or breakdown of your means of transport occurring during your pre-routing, resulting in a delay of more than two hours, having caused you to be delayed for more than two hours.

miss the flight booked for your departure, and provided you have made arrangements to arrive at the airport at least two hours before the boarding deadline.

8. Your or your spouse's redundancy, provided that the procedure has not been initiated on the day you take out this contract.

9. Obtaining a salaried job or paid traineeship, taking effect before or during the dates planned for your trip, while you were registered as unemployed and provided that it is not a case of contract extension or renewal, or an assignment provided by a temporary employment agency.

10. Changing the date of your paid leave by your employer. This guarantee is granted to salaried employees, excluding craftsmen, traders, members of the liberal professions, managers or legal representatives of companies. This leave, which corresponds to an acquired right, must have been agreed in advance by the employer before you register for the trip.

The compensation is paid after deduction of the specific deductible shown in the table of guarantee amounts and deductibles. This excess also applies to persons registered for the trip at the same time as you. This guarantee does not apply when the subscriber of this contract is the company modifying the holidays.

11. Your summons is imperative, unforeseeable and cannot be postponed in a court of law, as a witness or juror.

12. The theft, in the 48 hours prior to your departure, of your identity papers. (passport, identity card) essential for the customs clearance(s) required during your trip, provided that the steps for their renewal are taken within 15 days following the flight.

The indemnity is paid after deduction of the specific excess shown in the table of cover amounts and excess amounts. This excess also applies to persons registered for the trip at the same time as you.

13. Your professional, non-disciplinary transfer, imposed by your employer, obliging you to move during the duration of your trip or, at the latest, 8 days before and provided that the transfer was not known at the time this contract was taken out.

14. Your invitation to adopt a child during the duration of your trip, provided that the invitation was not known to you at the time you took out this contract.

15. Your psychological, mental or depressive illness resulting in hospitalisation for more than 3 days.

16. The cancellation, for one of the events mentioned above (Articles 1. to 14.), of one or more persons registered at the same time as you and insured under this contract if, as a result of this cancellation, you have to travel alone or in pairs.

However, for persons belonging to the same tax household, all the insured persons of the tax household are covered under the "Cancellation" benefit.

IMPORTANT :

In the case of rentals, our guarantee is granted on the condition that the rental is fully paid up.

All tourist services covered by this contract, whether complementary or successive, constitutes a single and unique trip, for which there is only one departure date: the date mentioned by the organisation or intermediary authorised for your trip as the start of the insured services.

Tips, visa fees and other expenses other than service charges, as well as the premium paid in return for taking out this contract, are not refundable.

Our compensation is always limited to the amount of the costs that would have been invoiced to you if you had informed the authorised body or intermediary on the day of the occurrence of the event.

A deductible per file for rentals, the amount of which is shown in the table of guarantee amounts and deductibles, is always deducted from the compensation due to you.

